

WELCOME TO LEXUS
— CONNECTED
SERVICES

— LEXUS CONNECTED SERVICES

Designed to extend your Lexus experience, Lexus Connected Services gives you greater accessibility and connectivity to your vehicle than ever before.

Built with safety features at the top of mind, alongside functional and intelligent technology to give you greater control and access to the full range of services for your Lexus vehicle, no matter how far away you are.

— SAFETY AND SECURITY

Lexus Connected Services technology¹ gives customers the reassurance of three key safety and security benefits: SOS Emergency Call, Automatic Collision Notification (ACN) and Stolen Vehicle Tracking (SVT), which are complimentary for the first three years of new vehicle ownership.²



STOLEN VEHICLE TRACKING³

Stolen Vehicle Tracking will enable tracking of, and assist with recovery of, a stolen vehicle, in coordination with the police. Valid police report number is required.



AUTOMATIC COLLISION NOTIFICATION⁴

In the event of a serious collision, Automatic Collision Notification will notify a call centre for assistance.



SOS EMERGENCY CALL⁴

Provides the benefit of a 24-hour emergency call centre at the customer's fingertips.



QR SCAN

Scan to find out more on Lexus Connected Services.

— VEHICLE COMPATIBILITY

The Lexus Connected App is compatible with a range of existing and new Lexus models. Check your vehicle's compatibility at lexus.com.au/connectivity

1. Driver assist feature only. Unavailable outside Australia or if service disabled/terminated. Only operates under certain conditions. Check your Owner's Manual for explanation of limitations. Please drive safely.

2. Complimentary period ends 3 years from delivery date. Fees may apply thereafter. See www.lexus.com.au/connectivity/lexus-connected-services. Not available outside Australia, if services disabled or terminated, or after 2033/Telstra 4G sunset (whichever comes first). Dependent on 3G/4G enabled DCM, GPS signal strength, mobile network coverage and other factors outside Lexus's control which can limit ability or functionality of system. Check your Owner's Manual for explanation of limitations. Please drive safely.

3. Stolen Vehicle Tracking complimentary period ends 3 years from delivery date. Fees may apply thereafter. See [insert Lexus subscription packages website]. Not available outside Australia, if service disabled or terminated, or after 2033/Telstra 4G sunset (whichever comes first). Dependent on sufficient battery power, 3G/4G enabled DCM, GPS signal strength, mobile network coverage, operational related components & other factors outside Lexus's control which can limit the ability or functionality of system. Owner/driver required to obtain Police report. Vehicle location information, if available, only provided to Police. Vehicle recovery not guaranteed. For details, visit <https://www.lexus.com.au/connectivity/lexus-connected-services-faq>

4. Driver assist feature only. Not a substitute for safe driving practices. Not available outside Australia, if service disabled or terminated, or after 2033/Telstra 4G sunset (whichever comes first). Only activates if vehicle's DCM detects airbag deployment or impact sensor notification. Dependent on 3G/4G enabled DCM, GPS signal strength, mobile network coverage, operational related components and other factors outside Lexus's control which can limit the ability or functionality of system. Check your Owner's Manual for explanation of limitations. Please drive safely.

FEATURES AND BENEFITS — OF THE LEXUS CONNECTED APP⁵

LEXUS CONNECTED

Everything you need to know about your connected Lexus vehicle, all in one location.

DASHBOARD

Customise the dashboard layout according to your preferences and what's most important to your driving experience.

RECENT TRIPS

Access further analytics and insights based on your most recent driving routes.¹

DRIVE PULSE

Track your driving activity in order to pinpoint where harsh braking, acceleration and cornering events have occurred and see how you can improve your overall driving performance.²

GUEST DRIVER SETTINGS

Set driving thresholds and receive speed and distance notifications when your Lexus is driven by other family members or friends.³

LEXUS MULTIMEDIA CONNECT

Seamlessly connect your multimedia to your Lexus with the touch of a button. Using voice command, the Lexus Connected App and multimedia head unit work in harmony to offer you personalised and intuitive experience.

CHARGE STATION LOCATOR

For applicable Lexus electrified vehicles, find your nearest Chargefox charging station locations, more conveniently than ever. By searching 'near me' or via an address, the nearest charge station will be displayed with key features such as location and opening hours.⁴

REMOTE FEATURES

Be in command of your Lexus from near and far, with a touch of the Lexus Connected App.⁴

Remote capabilities on select models include:

- Unlock and lock vehicle doors
- Ignition (Start/Stop)
- Lights, hazards and horn
- Climate control

For a full list of connected features by model, see the table at the back of this guide.

LAST KNOWN LOCATION

Find where your Lexus is currently located or where it was last parked.⁴

OWNER'S MANUAL & WARRANTY GUIDES

Allows access to your owner's manual and warranty guides at your fingertips.⁴

BATTERY MANAGEMENT

For compatible Lexus electrified vehicles, you can view current battery levels and manage battery settings remotely, allowing you to check remaining charge time and distance to empty.⁴

1. Not available on all Connected Vehicle models. Recent trips & drive pulse process may take up to 48hrs to appear in the Lexus Connected App. For more details and to confirm availability, see lexus.com.au/connectivity/lexus-connected-services.

2. Drive Pulse measures harsh cornering, fast acceleration & harsh braking, and provides drive pulse score based on these factors. Not to be used as general driver performance measure. For more details, see lexus.com.au/connectivity/lexus-connected-services.

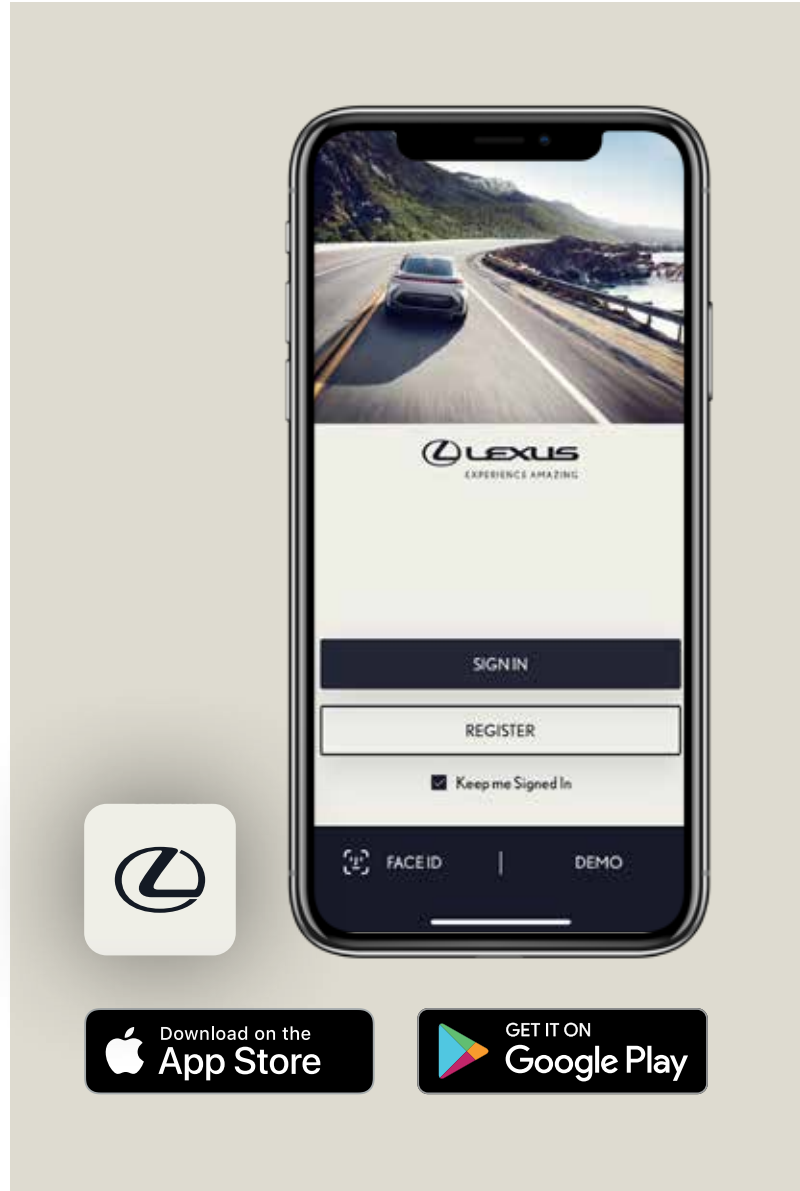
3. Requires active connection to Lexus Connected App and enabled push notifications. Features subject to change. For details, see lexus.com.au/connectivity/lexus-connected-services.

4. Complimentary period ends 3 years from delivery date. Fees may apply thereafter. See www.lexus.com.au/connectivity/lexus-connected-services. Not available outside Australia, if services disabled or terminated, or after 2033/Telstra 4G sunset (whichever comes first). Dependent on 3G/4G enabled DCM, GPS signal strength, mobile network coverage and other factors outside Lexus's control which can limit ability or functionality of system. Check your Owner's Manual for explanation of limitations. Please drive safely.

5. Complimentary period ends 3 years from delivery date. Fees may apply thereafter. See www.lexus.com.au/connectivity/lexus-connected-services. Requires activated DCM (until the earlier of 2033 or Telstra 4G sunset), compatible device, app installation/connection, third party info, mobile data, Australian network reception, GPS signal, enabled push notifications and other factors outside Lexus's control which can limit functionality. Mobile usage at user's cost. Features vary depending on vehicle model & subscription choice, and subject to change. For details see www.lexus.com.au/owners/apps/lexus-connected-app 5. Remote locking will not set security alarm.

REGISTRATION AND — ENROLMENT PROCESS

- 1** | Download the Lexus Connected App on the App Store or Google Play Store to your compatible device.¹
- 2** | Create an account using your name, email address and phone number.
- 3** | Verify your account through an activation code sent to your email.
- 4** | Add your vehicle VIN.
- 5** | Select a preferred dealer and nickname for your vehicle (optional).
- 6** | Select and activate your Connected Services.¹
- 7** | Accept the Connected Services agreements.
- 8** | Perform in-vehicle authentication to enable remote features.¹
- 9** | Sync your Multimedia Profile to your vehicle using your Lexus Connected App and following the steps on the screen in your vehicle.



View full set up instructions and user guide videos at
<https://www.lexus.com.au/owners/apps/lexus-connected-app>



1. Functionality varies depending on device. See [lexus.com.au/connectivity/connectivity](https://www.lexus.com.au/connectivity/connectivity)
Device operating system compatibility IOS > 13.0 Android > 10.0
Terms & Conditions for Lexus Connected Services are located in the app and at [lexus.com.au/smallprint/app-terms](https://www.lexus.com.au/smallprint/app-terms).
Complimentary period ends 3 years from delivery date. Fees may apply thereafter. See www.lexus.com.au/connectivity/lexus-connected-services. Not available outside Australia, if services disabled or terminated, or after 2033/Telstra 4G sunset (whichever comes first). Dependent on 3G/4G enabled DCM, GPS signal strength, mobile network coverage and other factors outside Lexus's control which can limit ability or functionality of system. Check your Owner's Manual for explanation of limitations. Please drive safely.

LEXUS CONNECTED SERVICES

		LS (MY21)	ES (MY22)	NX (MY22)	LX (MY22)	ES (MY23)	LS (MY23)	UX (MY23)	RX (MY23)	RZ (MY23)	LC (MY23)
Lexus Safety & Security Features	SOS Emergency Call	•	•	•	•	•	•	•	•	•	•
	Automatic Collision Notification	•	•	•	•	•	•	•	•	•	•
	Stolen Vehicle Tracking	•	•	•	•	•	•	•	•	•	•
Lexus Status Features (App)	my Garage	•	•	•	•	•	•	•	•	•	•
	Vehicle Health, MILs and Recalls	•	•	•	•	•	•	•	•	•	•
	Vehicle Information	•	•	•	•	•	•	•	•	•	•
	– Glovebox (e-Manual/e-Warranty)	•	•	•	•	•	•	•	•	•	•
	– Odometer	•	•	•	•	•	•	•	•	•	•
	– Fuel level	•	•	•	•	•	•	•	•	•	•
	– Distance to Empty		•	•	•	•	•	•	•	•	•
	Guest Driver Settings	•	•	•	•	•	•	•	•	•	•
	Drive Pulse	•	•	•	•	•	•	•	•	•	•
	Last parked/Last known location	•	•	•	•	•	•	•	•	•	•
	Recent trips	•	•	•	•	•	•	•	•	•	•
	Vehicle Status Confirmation (Remote Confirmation)	•	•	•	•	•	•	•	•	•	•
	– Door open/closed		•	•	•	•	•	•	•	•	•
	– Door lock/unlocked		•	•	•	•	•	•	•	•	•
	– Windows open/closed	•	•	•	•	•	•	•	•	•	•
	– Hatch/Boot open/closed		•	•	•	•	•	•	•	•	•
	– Bonnet		•	•	•	•	•	•	•	•	•
	– Hazard lights		•	•	•	•	•	•	•	•	•
	– Trip Details (Trip A/Trip B)		•	•	•	•	•	•	•	•	•
	– Tyre Pressure Information		•	•	•	•	•	•	•	•	•
	Vehicle Alert Notification (Forgotten Notification)		•	•	•	•	•	•	•	•	•
	– Door open		•	•	•	•	•	•	•	•	•
	– Door unlocked		•	•	•	•	•	•	•	•	•
	– Windows open		•	•	•	•	•	•	•	•	•
	– Hatch/Boot open		•	•	•	•	•	•	•	•	•
	– Bonnet open		•	•	•	•	•	•	•	•	•
	– Hazard lights on		•	•	•	•	•	•	•	•	•
	– Door open		•	•	•	•	•	•	•	•	•
Lexus Remote Features (App)	My Destinations			•	•	•	•	•	•	•	•
	Ignition Start/Stop			•	•	•	•	•	•	•	•
	Door lock/unlock			•	•	•	•	•	•	•	•
	Boot lock/unlock			•	•	•	•	•	•	•	•
	Remote horn, headlights			•	•	•	•	•	•	•	•
	Remote climate control			•	•	•	•	•	•	•	•
	Remote hazards			•	•	•	•	•	•	•	•
	Charge Station locator (NX 450h+, UX 300e & RZ only)			•	•	•	•	•	•	•	•
Charge Management - Battery information (NX 450h+, UX 300e & RZ only)			•	•	•	•	•	•	•	•	
Lexus Multimedia Features	Cloud Navi			•	•	•	•	•	•	•	•
	Send To Car			•	•	•	•	•	•	•	•
	Cloud Voice			•	•	•	•	•	•	•	•
	Personalisation			•	•	•	•	•	•	•	•
	Notification			•	•	•	•	•	•	•	•

